



**McCormick
Care Group**
Advancing dementia care



ANNUAL REPORT 2018 | 2019

Celebrating 145 years

Our Vision

To create a caring community in which our clients, residents, family members and caregivers – especially those challenged by dementia – feel a sense of safety, belonging and purpose.

Our Mission

To champion care that enables people with dementia to lead meaningful lives and to strategically invest in innovative programs, staff development, knowledge sharing, best practice applications, and research projects that focus on improving care.

Our Values

Building on our legacy of service to the community, we live by these values:

- Compassion
- Accountability
- Respect
- Excellence
- Collaboration

Message from the Chair



We are heading into the home stretch of our current three-year strategic plan, and the excitement is building for the next phase of our organizational journey. I would like to acknowledge the members of our staff action teams for spearheading several important strategic initiatives this year. In particular, thank you to the Relationship-Centred Care Action Team for holding the Gallery Walk and Dream Workshop stakeholder consultation exercises to gather important input on our organizational progress to date, as well as to inform the development of our strategic plan for the next three years. In addition to overseeing the second annual McCormick Care Group Employee Values Award program, our Quality of Work Life Action Team is exploring an innovative approach to managing grief at the workplace in collaboration with King's University College. More updates on this important initiative will be available in the near future.

This year marks the 145th anniversary of the McCormick Care Group. Starting with a soup kitchen in Covent Garden Market in 1874, the tireless and foresighted founding members of the Women's Christian Association launched many important social and support programs throughout our long history in London. I invite you to visit our website at mccormickcaregroup.ca to learn more.

It is indeed an exciting time for our organization, and I am grateful to all our board members, staff, volunteers, residents, clients, family members and community partners for their tremendous support, which enables us to continue our legacy of care in the community.

Janice McCallum

Board Chair

McCormick Care Group

Celebrating 145 years



As part of the McCormick Care Group's 145th anniversary, special commemorative cookies were distributed to staff by CEO Steve Crawford.



Flowering Expressions



For Roseanne Baird, volunteering at McCormick Home is just as much about giving as receiving. The former elementary school principal was looking for a way to fill the void left after the passing of her

husband's elderly parents. "When his parents passed away, I needed to find something," says Roseanne. After moving to London and connecting with the Garden Club of London, Roseanne found her new passion – gardening and floral arranging.

Upon a visit to McCormick Home for the annual Christmas bazaar, Roseanne was struck by the commitment of staff. "I was so impressed by how they really put the residents first. I thought, 'This is a place I'd like to share my talents with.'"

So she decided to combine two things that were important to her – flowers and caring for the elderly – and the staff at the home were more than open to the idea. "The home was very flexible. The two levels were brought together." ...

> Read the full story at mccormickcaregroup.ca.



Award-winning Compassion

Congratulations to Kerri Gaffney – recipient of the 2019 McCormick Care Group Employee Values Award. Kerri, the Assistant Director of Resident Care, has been at McCormick Home for the past 18 years and has continually demonstrated genuine caring and dedication to those in her care as well as to colleagues throughout the home. This year's award focused particularly on the value of compassion, which the McCormick Care Group defines as *understanding the hopes and needs of those we serve, doing our best to respond and treating each other with kindness and dignity.*



Assistant Director of Resident Care Kerri Gaffney received the 2019 McCormick Care Group Employee Values Award for her particular commitment to showing compassion to those she works with and cares for.

> Learn more about Kerri's story at mccormickcaregroup.ca.



McCormick Home is grateful to nursing students from Fanshawe College for doing artwork with our residents as part of their community outreach program.

“Our family is truly thankful to the staff for all the loving care that is provided to our mother.”

– McCormick Home
Family Member





The Art of Remembering

This past year, clients of the McCormick Day Program were invited to participate in a special art therapy project sponsored by the London Arts Council and the McCormick Care Foundation. In addition to participating in visual arts activities, clients enjoyed working with professional artists in music and dance. "The breadth and depth of this program has proven to be so meaningful to our participants in many different ways," says Karen Johnson, Director of McCormick Dementia Services. "The opportunity to reach out and connect through different media with the support of professional artists created a mutually enriching artistic experience for everyone involved."



View all of the The Art of Remembering videos at mccormickcaregroup.ca.



Community Collaborations

At McCormick Dementia Services, community collaborations are a key part of enhancing quality of life for those with dementia. Our outreach activities include attending the annual Geriatric Medicine Refresher Day conference hosted by St. Joseph's Health Care, which brings together experts in care, research and education in long-term and community services.



McCormick Care Group CEO Steve Crawford and McCormick Dementia Services staff members Tara Machacek and Kara Stirling greet visitors at the annual Geriatric Medicine Refresher Day conference hosted by St. Joseph's Health Care.

“

Overnight respite provides a break from my ongoing caregiver challenges and enables me to recharge my batteries. The end result is that I have been able to keep my husband at home as long as possible. When I pick him up after an overnight respite stay, he is so happy!

”

– McCormick Dementia Services Family Member





Students from Fanshawe College's Interior Design program researched the physical facilities at McCormick Home to better understand how to create an optimum living environment for people with dementia in long-term care.

Designing for Cognitive Well-being

Imagine you're a third-year college student in an interior design program and you've just completed six weeks of observing how long-term care residents with dementia interact with their living space. Now you find yourself presenting your recommendations to the architect who actually designed the facility and the CEO who oversaw the build.

That was exactly the experience this fall for 25 students in the Interior Design program at Fanshawe College who were given this unique learning opportunity through the collaboration of Professor Natalie Rowe of Fanshawe's Faculty of Art, Media and Design; Richard Hammond, architect at Cornerstone Architecture; and Steven Crawford, CEO of McCormick Care Group.

"It was really interesting and a bit nerve-wracking," says Fanshawe student Christine Belanger of the presentation experience. But as it was the first time she was able to interact with the people living in the study space, she found that the positive experiences outweighed any apprehensions. "The project helped me to understand that we are designing for real people and not for hypothetical clients. It was heartwarming to put a face to the work." ...

[Read the full story at mccormickcaregroup.ca.](https://mccormickcaregroup.ca)

Partners in Care

The McCormick Care Group is grateful to the McCormick Care Foundation for enabling us to provide a wide range of life enrichment programs and events to those in our care. Congratulations to the Foundation on their successful Ritz Fundraising Gala and Silent Auction, which raised more than \$70,000 to enhance quality of life for our clients and residents.

We are pleased to welcome Michelle Hancock as the Foundation's new director. We bid a fond farewell to Lynne Ryckman, whose tireless commitment to the Foundation and to our residents, clients and family members will be greatly missed.



McCormick Care Group Board of Directors



Top row (l-r): Janice McCallum (chair), Kathy Parker (vice-chair), Anne Alexander, Cathie Auger, Helen Connell, Anne Dennerley, Anna-Marie Duffy, Trish Fulton, Amy Gibbons.
Bottom row (l-r): Elaine Gibson, Cate Grainger, Beth Mitchell, Leone Rowland, Jane Rylett, Joyce Thomas, Deborah Ward, Heather Wright.

Women's Christian Association Members 2018-2019

Joy Abbott	Betty Duffield	Dot MacRae
Suzanne Allan	Kay Elsdon	Janet McEwen
Beth Bailey	Lou-Anne Farrell	Norma Nickle
Beverly Bell	Ann Fleming	Joan Petrie
Jane Benson	Lorie Forwell	Anne Reinhart
Judith Blackburn	Heather Foster	Susan Ruth
Janet Brown	Carolyn Glass	Pamela Samuels
Michelle Campbell	Margie Gunton	Beth Schroeder
Sandi Caplan	Lesley Harris	Sandra Snelgrove
Janet Caskey	Liz Hewitt	Gail Stoddart
Suzette Caverson-Angeletti	Yvonne Hill	JoAnne Teske
Diny Dalby	Ann Jenkins	Jennifer Thompson
Jane Dale	Carol Johnston	Anne Toal
Karen Dalton	Angela Jonkhans	Judith Walker
Sheila Davenport	Kathryn Kiel	Barbara Willis
Sylvia Davis	Carole Ann Leith	Diane Wood
Agneta Dolman	Sandra Letton	Cindy Wright

Community Members

Angela Jonkhans
Tamelynda Lux

Contacts

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Legal Advisors

Siskinds, the Law Firm LLP

Auditors

BDO Canada LLP



Dimensions

A Dementia Care Publication of the McCormick Care Group

There can be quality of life with a dementia diagnosis.
Learn more about how we can support you on your journey.

**Subscribe now to our Dimensions e-newsletter at
mccormickcaregroup.ca.**



Financial Summary

The following information has been extracted from the audited financial statements of the McCormick Care Group for the year ended March 31, 2019.

Statement of Financial Position

Assets	2019 (000's)	2018 (000's)
Current assets	\$2,521	\$2,304
Investments	18,834	18,500
Property and equipment	14,315	14,703
Other assets	1,121	1,015
	\$36,791	\$36,522

Liabilities and Net Assets	2019 (000's)	2018 (000's)
Current liabilities	\$2,393	\$2,194
Long-term mortgage payable	5,140	5,848
Deferred contributions	1,776	1,857
Net assets	27,482	26,623
	\$36,791	\$36,522

Funding Sources

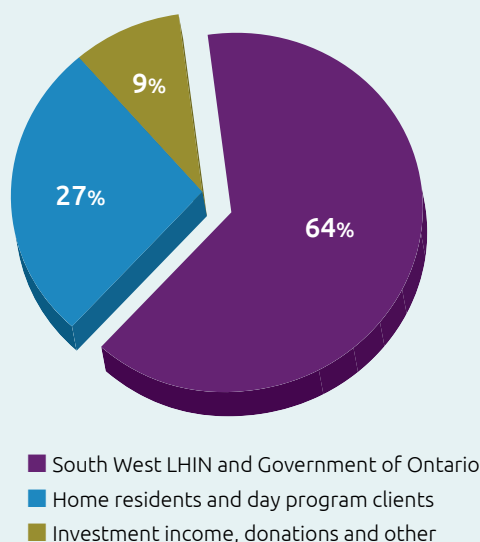
A funding total of 64 per cent comes from the South West Local Health Integration Network and the Government of Ontario. Residents of McCormick Home and clients of the McCormick Day Program contribute 27 per cent. Investment income and donations account for the remaining nine per cent.

The financial summary is an excerpt from the complete consolidated financial statements of the McCormick Care Group that were audited by BDO Canada LLP Chartered Accountants, dated May 30, 2019, and as such does not contain all disclosures required under Canadian accounting standards for not-for-profit organizations. A complete copy of the financial statements is available upon request.

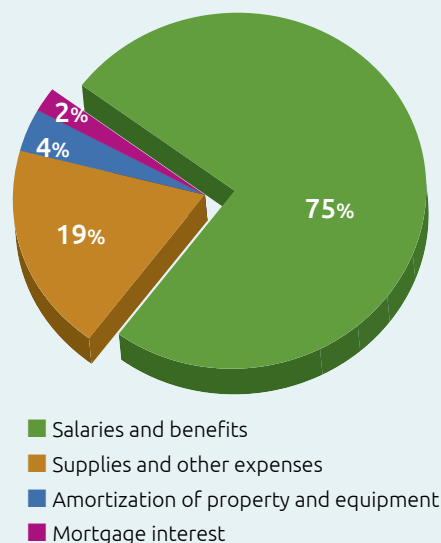
The views expressed in this report are those of the McCormick Care Group and do not necessarily reflect the views of the South West LHIN or the Government of Ontario.

Registered Charity # 119302602RR0001

Total Revenue by Source



Expenditure Allocation





Caring for the community since 1874



**McCormick
Care Group**

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mccormickcaregroup.ca 